## DISTRICT OFFICE

135-27 38TH AVENUE, SUITE 388 FLUSHING, NY 11354 (718) 888-8747 FAX: (718) 888-0331

CITY HALL OFFICE

250 BROADWAY, SUITE 1749 NEW YORK, NY 10007 (212) 788-7022



CHAIRPERSON TECHNOLOGY

COMMITTEES

CONSUMER AFFAIRS AND BUSINESS LICENSING
ECONOMIC DEVELOPMENT
LAND USE
PARKS AND RECREATIONS
TRANSPORTATION

SUB-COMMITTEES
LANDMARKS, PUBLIC SITING
AND MARITIME USES

March 13, 2018

Chairman Ajit V. Pai Federal Communications Commission 445 12<sup>th</sup> Street, SW Washington, DC 20554

## Dear Chairman Pai:

We write to urge the Federal Communications Commission (FCC) to reverse course on recent and proposed actions to weaken the essential Lifeline low-income consumers' discount program. The FCC's proposed actions will cause irreparable harm to the very consumers this program is intended to protect - New York City's low-income households. We therefore respectfully call upon you and your fellow Commissioners to forego your proposals to:

- Disincentivize telecommunications carriers and low-income households from participating in this vital and life-saving program.
- Restrict Lifeline availability by:
  - o Implementing lifetime funding caps for individuals. This would limit the eligibility of individuals, possibly during their most vulnerable end-of-life medical crises.
  - Applying arbitrary annual budget caps that would end availability when funding rather than need runs out each year.

We believe Lifeline should be preserved without sacrificing its original intent to provide low-income customers access to essential services, and therefore urge the FCC to:

- Ensure Lifeline remains accessible for those who now depend on it for access to medical providers, 911, family contact, and for those veterans who find access to job offerings, education, and supportive communities.
- Keep affordability at the core of Lifeline's mission. The FCC Notice of Proposed Rule-Making
  wrongly speculates that low-income people will value Lifeline more if they are required to pay
  for it. Low-income consumers do not need to be "taught" to value Lifeline; they value that
  which best serves to help feed, house, clothe, and maintain the health, safety and welfare of
  their households.
- Maintain mobile voice-only service options for all Lifeline-eligible consumers rather than just those in rural areas. Mobile emergency access is crucial for many in need—its popularity in urban settings underscores their dependence on it.

- Do not require members to pay into the program when services exceed the discount. This would essentially create a system requiring co-pays and could prove prohibitive given the often tumultuous changes in income level of low-income communities.
- Retain and support those free plans that are priced at the same level as the program subsidy and offer limited minutes, and a free cellphone. This is the service that is most useful among lowincome people as they do not require deposits, credit checks, or monthly payments. If eliminated, those who are homeless, survivors of domestic violence and weather crises, and veterans suffering readjustment traumas would be left without assistance.
- Re-establish the designation of vetted Lifeline Broadband Providers, enabling consumers to apply the subsidy to voice, data, broadband, or bundled service. As with those who can more readily afford varied modes of communication, the needs of low-income people vary depending on their life circumstances. Families with school-age children need access to the Internet while seniors living alone may require 911 and caregiver voice service. Do not deny low-income people the range of services essential to establishing and maintaining a healthy, successful quality of life for them and their families.

As representatives of some of NYC's most vulnerable, at-risk, and determined low-income communities, we stand firmly against the changes proposed by the FCC. They work against the letter and the spirit of the original 1985 program, which aimed to provide access to people unable to obtain services fundamental to contemporary life. The digital divide needs to be bridged by the full range of available tools at our disposal, not widened so that the most vulnerable among us are further hampered in their quest to live healthy and productive lives. As elected officials representing the City of New York, we urge you to maintain and preserve the Lifeline program so that the most vulnerable of our constituents are not deprived of the support systems they so desperately need. Thank you for your time and consideration.

Sincerely,

Peter Koo

Chair, Committee on Technology

Adrience Alams

District 20, Queens

Adrienne Adams

Council Member

District 28, Queens

Corey Johnson

Speaker

Alicka Amprey-Samuel Council Member

District 41, Brooklyn

SitchA James

Inez Barron Council Member District 42, Brooklyn

Leticia James

Public Advocate

Munnan

Justin Brannan Council Member District 43, Brooklyn Margaret Chim

Ban 1. Kinlenchil

Margaret Chin Council Member District 1, Manhattan Chain Deutsch

Chaim M. Deutsch Council Member District 48, Brooklyn

Mathieu Eugene Council Member District 40, Brooklyn

Barry Grodenchik Council Member District 23, Queens Robert Holden Council Member District 30, Queens

Michigan

Ben Kallos

Ben Kallos Council Member District 5, Manhattan Karen Koslowitz Council Member District 29, Queens Rory Lancman Council Member District 24, Queens

Stephen Levin Council Member District 33, Brooklyn

Mark Levine Council Member District 7, Manhattan

Mark Leine

Alan Maisel Council Member District 46, Manhattan

Alan Musel

I. Daneek Miller Council Member District 27, Queens Keith Powers Council Member District 4, Manhattan

Keith Pa

Donovan J. Richards Council Member District 31, Queens

Seboah Bose

Deborah Rose

Council Member
District 49, Staten Island

Helen Rosenthal

Council Member
District 6, Manhattan

Ritchie J. Torres Council Member District 15, Bronx

Ritchie Ione

Mark Treyger Council Member District 47, Brooklyn

Paul Vallone Council Member District 19, Queens Kalman Yeger Council Member District 44, Brooklyn